Support your favorite Diablo IV streamer on Twitch

From January 23, 2024 at 4:00 p.m. PST until February 26, 2024 at 11:59 p.m. PST.

Open to all Twitch Partners & Affiliates broadcasting Diablo IV gameplay.

How to Participate

- 1. Log in to your Twitch account (if necessary, first create a Twitch account for free at Twitch.tv).
- 2. Visit one of the Twitch channels streaming in the Diablo IV category.
- 3. While the channel is live streaming Diablo IV, purchase a cumulative of two subscriptions of any tier to earn the reward (Prime Subs are excluded).

*The campaign will begin 1/23/2024, 4:00 p.m. PST. Any subscriptions purchased before the above start time will NOT count towards the campaign. Any subscriptions purchased while the channel is not live streaming Diablo IV with the category set to "Diablo IV" also will NOT count towards the campaign.

How to Redeem a Code

- 1. Go to Battle.net.
- 2. Log into your Account Overview.
- 3. Enter the code in the Redeem a Code box and click Redeem Code.

Please see the <u>How to Claim a Code</u> article for more info on redeeming codes.

Which regions are participating in the Support a Streamer campaign?

Anywhere Diablo IV & Twitch are available.

How can I confirm which channels are eligible for the campaign?

Open to all Twitch Partners & Affiliates broadcasting Diablo IV gameplay.

How do I purchase a subscription on Twitch?

Users must first log into Twitch, using either a web browser or mobile device. Purchases may be made on either a web browser or mobile device. Detailed information on purchasing subscriptions can be found here, and information on purchasing gift subscriptions can be found here.

How many subscriptions do I need to purchase? Which Tier(s) are eligible for the campaign?

To qualify for the reward redemption code, users must purchase two subscriptions of any tier, or any combination of tiers towards an eligible channel, as long as their cumulative support is two total subscriptions. The two subscriptions may be purchased at once, or one at a time over the course of the campaign, on the Diablo IV category on Twitch. Prime Subs are excluded.

I purchased two subscriptions prior to the campaign. Am I eligible for a redemption reward code?

No. Redemption reward codes can only be earned by purchasing two subscriptions to a stream that is streaming Diablo IV and using the Diablo IV category during the campaign period.

What should I do if I have a problem completing subscription purchases on Twitch?

First, make sure that you are trying to complete a purchase in one of the channels of the Diablo IV Category. Most commonly, refreshing the page, or trying a different payment method can help. For mobile purchases, please allow a moment to refresh. If you require further assistance, contact the Twitch Support team by reading common troubleshooting FAQs and common fixes here.

Can I track how many eligible subscriptions I have done for the campaign?

While there is not a centralized location to track progress in the campaign, users may refer to their <u>Twitch Payment History</u> to review recent purchases of subscriptions to eligible channels. This should be used only as a reference for successful subscription purchases and does not guarantee the subscriptions qualified for the campaign.

Where can I find my campaign rewards once I've earned them?

The campaign reward code will be delivered to the user's Twitch notification inbox once they have been earned. The notification inbox can be found to the right in the top navigation bar on Twitch. The codes will remain there until the user deletes the message.

What should I do if I'm having a problem receiving my code on Twitch?

Campaign reward code delivery can take up to 24 hours to be delivered once earned. The code will remain there until the user deletes the message after completion of a qualifying purchase. If after waiting 24 hours and verifying that your purchases were made towards an eligible streamer that was live streaming, please contact Twitch Support here while logged in.

What should I do if I received my reward redemption code on Twitch, but I'm having a problem redeeming the items on Battle.net?

If you have successfully received your reward redemption code on Twitch and are having problems redeeming your reward on Battle.net, please contact Blizzard support here for questions or support regarding redemption of reward redemption code.

Offer applicable to purchase of two gift subscriptions and/or recurring subscriptions of any tier on eligible channels live streaming 'Diablo IV' category; purchases may be made across multiple eligible channels. Offer not available where Diablo IV is not available for sale. Twitch reserves the right to modify or cancel this offer at any time. Offer is non-transferable, may not be resold, and may only be redeemed once per user. Offer will be invalid if you violate any of these terms. Subscriptions are subject to the <u>Twitch Terms of Sale</u>. Please visit <u>help.twitch.tv</u> for questions or support regarding receipt of reward redemption code, as they are responsible for redemption of the offer.

Offer available from 1/23/2024, 4:00 p.m. PST to 2/26/2024, 11:59 p.m. PST. Reward redemption codes expire on 3/31/2024, 11:59 p.m. PST, and can or redeemed on Battle.net.	nly be